



REFUND REQUEST FORM

Return this form along along all required documentation (see below) to CAV. The refund process can take up to 7 weeks.

Upon receipt of all required documentation, CAV will:

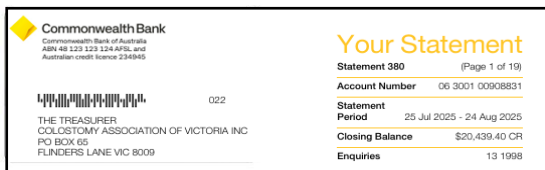
- 1 Check all credit and debit account transactions to establish an accurate final account balance.
2 Debit GST (10%) from the account
3 Debit a \$10 financial admisitation fee from the account
4 Establish a final amount to be refunded
4 Notify the outcome of the REFUND ASSESSMENT by email

CAV pays REFUNDS only on the final day of each month., so this process may take up to 30 days.

Form with fields for CAV MEMBER'S NAME, MEMBER'S DATE OF BIRTH, MEMBER'S SAS NUMBER, NAME OF PERSON REQUESTING REFUND, NAME OF BUSINESS / ORGANISATION (if applicable), EMAIL ADDRESS, PHONE CONTACT, BANK ACCOUNT NAME, BSB, ACCOUNT NUMBER.

Place a tick in the box next to the option below (A, B, C, D or E) that applies to you, and refer to the documents required.

- A REFUND REQUEST made by the CAV MEMBER - to be paid into the bank account of the CAV MEMBER
B REFUND REQUEST made by the CAV MEMBER - to be paid into a bank account held by another individual.
C REFUND REQUEST made by an individual who holds ENDURING POWER OF ATTORNEY for the CAV MEMBER
D REFUND REQUEST made by an ORGANSIATION that represents the CAV MEMBER
E REFUND REQUEST made by an EXECUTOR of a DECEASED CAV MEMBER'S ESTATE



STATEMENT HEADER must display BANK and ACCOUNT DETAILS

SIGN AND DATE

I have provided the required documents as listed above.

I agree to the procedures, fees and charges being applied to any refund as per the T&Cs detailed above.

NAME IN BLOCK LETTERS

SIGNATURE

DATED